



Plans	NBN Everyday Home 50/20 Mbps	NBN Home Fast 100/20 Mbps	NBN Home Fast 100/40 Mbps	NBN Home Superfast 250/20 Mbps	NBN HFC Home Ultrafast 1000/50 Mbps	NBN Fixed Wireless Home Plus 75/10 Mbps
Minimum Monthly Charge	\$89	\$97	\$102	\$115	\$130	\$89
Setup fee	\$0.00					
Included Modem Cost	BYOD, TP-Link VR300 for \$150 pre-configured.					
Monthly Data	Unlimited					
Minimum charge for entire term	Month to Month					
Termination fee	\$0.00					

How to Purchase	UPTIME ISP Plans can be purchased online or over the phone.
Billing Cycle	Charges and inclusions are meters from the day you sign up, month to month. Example, you sign up on the 15 th you'll be charged on the 15 th of every month until cancellation.
The Service	Our NBN Broadband service offers post-paid asymmetrical internet interface connection via the National Broadband Network where available and an included unlimited data allowance. There are no peak or off-peak restrictions on your use.
Mandatory components	If your existing connection is nonstandard, NBN Co will discuss any additional charges with you and these charges will appear on your first bill. You will require a router/modem at your premises for this service to work. We can provide our included modem for self-installation at no cost. Additional charges apply for professional modem installation and replacement. NBN will deliver your service to the Network Boundary Point at your premises, which is defined as the physical port or 'UNI' on the NBN Network Termination or port on the modem. The cabling that is required in your premises beyond the Network Boundary Point is your cost and responsibility, as is the provision of a suitable 240V AC power outlet.
Important Information	Once you take up a phone and broadband service on the NBN you cannot move back to services on the legacy copper network. You may upgrade your speed or plan allowance once per month. You cannot downgrade your speed or plan while within contract term. This service may not be available at your location. Please call us to find out if you can be connected to this service at



	<p>your location. Requests to upgrade the speed will result in a restart of the originally chosen term length. Requests to downgrade the speed will result in a cancellation of the existing service and incur an Early Termination Fee. You must obtain the consent of the property owner to have the NBN installed. Standard Installation is included at no charge if the service is to be connected in an existing developed area and we can arrange the required installation appointments for you. If you need a first connection in a newly developed area, NBN Co will levy a charge of \$300.00 (inc GST) and this will appear on your first bill. Subsequent install charges will be levied by NBN Co if 1) additional NBN connections are requested at the same address 2) a new copper pair needs to be connected to complete the NBN connection. These additional charges will be separately quoted by NBN Co at time of order.</p>